

Community Excellence Awards 2018 Application Form

Please complete and return the application form by Friday, May 25, 2018. All questions are required to be answered by typing directly in this form. If you have any questions, contact awards@ubcm.ca or (250) 356-5193.

SECTION 1: Applicant Information

Local Government: Village of Chase	Complete Mailing Address: PO Box 440 Chase BC, V0E 1M0
Contact Person: Joni Heinrich	Position: Chief Administrative Officer
Phone: 250.679.3238	E-mail: cao@chasebc.ca

SECTION 2: Category

- Excellence in Governance.** *Governance processes or policies that are outcomes-based and consensus oriented; support and encourage citizen participation in civic decision-making; are efficient, equitable and inclusive, open and transparent; and exemplify best practices in accountability, effectiveness, and long term thinking.*
- Excellence in Service Delivery.** *Projects/programs that provide effective services in a proactive manner, demonstrate benefit to the community, and utilize performance measures, benchmarks and standards to ensure sustainable service delivery.*
- Excellence in Asset Management.** *Projects/programs that demonstrate a comprehensive system of asset management policies and practices, meeting and/or exceeding accepted best practices.*
- Excellence in Sustainability.** *Projects/programs that incorporate a long-term sustainability lens by considering cultural, social, economic and environmental issues in planning, policy and practice.*

SECTION 3: Project/Program Details

1. **Name of the Project/Program:**
Neighbourhood Golf Cart Program

- 2. Project/Program Summary.** Please provide a summary of your project/program in 150 words or less.

Working with the Ministry of Transportation and Infrastructure, the Village of Chase prepared necessary bylaws, consulted with the community and worked with ICBC to provide for a program whereby modified golf carts (seat belts, tail lights, signals) can be operated on all municipal roadways in the Village of Chase - provides alternate modes of transportation for people, contributing to the reduction of greenhouse gases.

- 3. Demonstrating Excellence.** Please describe how your project/program demonstrates excellence in meeting the purposes of local government in BC and provides promising practices for others to follow.

The program meets the purposes of local government in BC by promoting alternate methods of transportation that emit less greenhouse gasses than regular vehicles, there has been tremendous collaboration amongst the citizens of Chase in order to make this project successful, and the model can be easily transported into other small communities.

- 4. Category Criteria.**

A. Please describe how your project/program meets the objectives of the category you have applied under. Refer to S. 3 of the Program & Application Guide.

Promoting the use of neighbour golf carts promotes several aspects related to excellence in sustainability. The obvious aspect is that this mode of transportation in a small community assists everyone in reducing our greenhouse gas emissions as the carts are electric. In addition, social aspects of the program include a sense of pride in the community and have brought people together to put into practice a program that has never been done in Chase before. People have embraced the changes that the program has created. Economically, this program helps the Village of Chase promote itself to tourists and to new residents. Being a community where one can travel safely and easily in a golf cart is very attractive.

B. In many cases projects may meet the criteria of more than one category. If applicable, please describe how your project meets the criteria of one or more other categories.

This program demonstrates excellence in governance - the Council embraced the project from the beginning and ensured the whole community understood the program parameters. When issues were raised by community members for changes that were needed to make the project work more effectively, those changes were promoted by the Council to the Ministry of Transportation and the program has been a success as a result.

SECTION 4: Program Criteria

- 5. Leadership.** Describe the extent to which your local government acted as a local or regional leader in the development or implementation of the project/program.

The fact that the Council was willing right from the start to try the program out as a pilot, and work regularly with the community to ensure that the program could be successful by collaborating with all community members and ensuring everyone's needs were heard and met where possible, showed tremendous leadership.

- 6. Partnerships and collaboration.** Describe the breadth and depth of community and/or regional partnerships that supported the project/program and the extent to which internal and/or external collaboration was evident.

The Village worked initially with the Ministry of Transportation and Infrastructure, with ICBC and with the local vehicle registration and insurance businesses. In addition, the Village reached out to the Local First Nations communities to inform them of the program. Several meetings occurred with the Ministry, discussions with ICBC occurred on a number of occasions, and public consultation took place on a number of occasions including a town hall meeting and regular information sharing by way of various media.

- 7. Innovation and promising practices.** Describe the degree to which the project/program demonstrated creativity and innovation, and contributed to increased efficiency or effectiveness.

As this program exists nowhere else in Canada, it is unique at this point. Chase is the only community in Canada with such a program operating to date. Allowing alternative modes of transportation to travel with regular, traditional vehicles shows innovation, not just on the part of the Council but on the part of the community as a whole. Most if not all neighbourhood golf carts are electric and are therefore efficient in terms of energy use. In addition, the Village worked with the local insurance businesses to ensure a smooth process for licensing and permitting.

- 8. Public engagement and communications.** Describe the extent to which public engagement was foundational to the success of the project/program, including the use of communication tools such as social media.

Public engagement was a large component of the program which led to its success. Information was initially provided by way of social media and newspaper articles.

- 9. Transferability.** Describe the degree to which the process or outcomes of the project, or other learnings, could be conveyed to other UBCM members.

The process and outcomes are well documented and can be easily conveyed to other UBCM members. The initial program proposal, as well as public consultation, feedback, changes needed and ultimate initiation of the project is easily transferrable.

SECTION 5: Additional Information

10. Please share any other information you think may help support your submission.

SECTION 6: Signature

Applications are required to be signed by an authorized representative of the applicant.

Name: <i>Joni Heinrich</i>	Title: <i>CAO</i>
Signature: <i>Joni Heinrich</i>	Date: <i>May 25/18</i>

All applicants are required to submit:

- Signed application form. Applications should be submitted as Word or PDF files.
- Five representatives photos of the project. Photos should be submitted as JPEG files.

If you choose to submit your application by e-mail, hard copies do not need to follow.

Submit applications to Local Government Program Services, Union of BC Municipalities

E-mail: awards@ubcm.ca

Mail: 525 Government Street, Victoria, BC, V8V 0A8