# UBCM COMMUNITY EXCELLENCE AWARDS 2007 APPLICATION BOOKLET

NAME OF LOCAL GOVERNMENT: \_ City of Chilliwack \_\_\_\_\_

PROJECT OR PROGRAM TITLE: Environmental Services Waste Reduction Programs

SELECT YOUR CATEGORY: (CHOOSE ONE ONLY)

- X BEST PRACTICES
- \_\_\_\_ BEST PRACTICES, WEBSITE
- \_\_\_ BEST PRACTICES, ANNUAL REPORTING
- \_\_\_ LEADERSHIP & INNOVATION, SMALL COMMUNITY
- \_\_\_\_ LEADERSHIP & INNOVATION, MID-SIZE COMMUNITY
- \_\_\_\_ LEADERSHIP & INNOVATION, LARGE COMMUNITY
- \_\_\_\_ LEADERSHIP & INNOVATION, REGIONAL DISTRICT
- \_\_\_\_ PARTNERSHIPS: Excellence in Innovation in Tourism Partnerships

CONTACT PERSON: Janet Demarcke

CONTACT TITLE: Mngr of Env Services EMAIL: demarcke@chilliwack.com

PHONE: 604-793-2958 FAX: 604-795-8443

BY MAKING THIS APPLICATION, I UNDERSTAND THAT ALL MATERIALS WILL BE REFT BY UBCM AND ARE AVAILABLE FOR VIEWING BY OTHERS THROUGH THE UBCM COMMUNITY EXCELLENCE AWARDS LIBRARY.

SIGNATURE: \_\_\_\_\_\_ NAME (PRINT): \_Janet Demarcke\_\_\_ DATE: \_July 24, 2007

### APPLICATION CHECKLIST:

Remember to send 8 copies of your entire application package for distribution to the Selection Committee. <u>EACH copy</u> should contain:

A completed application form

- A one-paragraph summary of the project/program being submitted A five-page summary report (max 5 pgs)
- V A five-page summary report (max 5 pgs)
- ✓ A letter from the Mayor supporting the application
- IF APPLYING TO ANNUAL REPORTING:
- \_\_\_\_ A copy of the Annual Report
- IF APPLYING TO PARTNERSHIPS:
- \_\_\_\_ A copy of the partners list

DEADLINE: FRIDAY, JULY 27, 2007



CITY OF CHILLIWACK OFFICE OF THE MAYOR

July 24, 2007

Union of BC Municipalities 60 – 10551 Shellbridge Way Richmond, BC V6X 2W9

Attn: Joslyn Young, Executive Coordinator

#### **RE: UBCM Community Excellence Awards 2007**

Dear Ms. Young:

On behalf of the City of Chilliwack, please accept the following submission for the 2007 UBCM Community Excellence Awards, Best Practices category.

We are proud of our commitment and action towards demonstrating excellence and leadership in environmental stewardship. As outlined in your submission requirements, we are confident our current environmental programs have improved greatly on previously existing programs:

- Improving efficiency, effectiveness and demonstrating cost-effective solutions;
- Having applicability and transferability to other UBCM members, and
- Improving public accountability and awareness of local government.

As detailed in the enclosed submission, the current environmental initiatives prove Chilliwack leads by example, holding true to our moniker - the "Greenheart of the Valley".

Sincerel

Clint Hames, Mayor



# Higher Diversion by Design





City of Chilliwack



## 'Higher Diversion by Design'

# Program Summary – City of Chilliwack Environmental Services Waste Reduction Programs

Waste management is a significant challenge facing all communities. Limited landfill space, decreasing resources and increasing populations drive the need for waste reduction. In recent years, the City of Chilliwack has made extensive revisions to its waste reduction programs, often seeking opportunities to collaborate with local residents, community groups and businesses. The result has been the establishment of waste reduction programs that define excellence by providing innovative, cost-effective and efficient solutions to waste management challenges. This application highlights the City's waste reduction programs. As per the evaluation criteria, the report has been broken down into three sections:

- Improving efficiency, effectiveness and demonstrating cost-effective solutions;
- Having applicability and transferability to other UBCM members, and
- Improving public accountability and awareness of local government.



\*Note: Embedded graphics (resulting in 7 pages instead of 5) permitted by Joslyn Young, Executive Director on July 18, 2007

#### Introduction

Waste management is a significant challenge facing all communities. Limited landfill space, decreasing resources and increasing populations drive the need for waste reduction. In recent years, the City of Chilliwack has made extensive improvements to its waste reduction programs, often seeking opportunities to collaborate with local residents, community groups and businesses. The result has been the establishment of waste reduction programs that define excellence by providing innovative, cost-effective and efficient solutions to waste management challenges. Waste management is a global issue, and as such, the programs outlined in this application are highly transferable to other communities.

#### 1. Improving efficiency, effectiveness and demonstrating cost-effective solutions

#### **Curbside Collection Program**

Prior to the inception of the citywide Garbage and Single-Stream Recycling Curbside Collection Program for over 17,000 Chilliwack households, there was no structured collection program in place, and residents were required to retain garbage and recycling collection services through a private hauler or self-haul to the landfill and/or one of the fifteen recycling depots provided by the City of Chilliwack.

The City used an innovative approach in the implementation of the new curbside program. Unlike most communities who use a tender process, the City chose a Request for Proposals (RFP) process, allowing flexibility to meet the needs of the community. Proponents were thus able to provide new and inventive ideas for servicing. The RFP required proponents to provide prices for numerous collection scenarios (e.g. urban vs. urban *and* rural collection; commingled recyclables vs. source separated; automated vs. manual collection). By seeking prices for various options, the City was better able to select the program that offered Chilliwack residents the most responsive service with the best value.

Prior to curbside collection, the City of Chilliwack had an unacceptably low recycling rate of 13%. Significant quantities of recyclable materials were regularly being landfilled, consuming valuable landfill airspace. The recycling depots were misused, vandalized, and caused numerous public complaints. Illegal disposal was also substantial and costly. In addition, five different waste collection companies travelling down residential roads every week resulted in increased air pollution, safety hazards and pavement deterioration. The curbside program has provided a cost-effective solution to these problems.

Before Curbside Program - Recycling Depots were misused and vandalized as evidenced in the following photos.





Chilliwack residents have quickly embraced the new program, with the participation rate currently at 82%. In 2006, the program exceeded the City's waste diversion expectations by diverting 36% of its waste from the landfill, through the citywide recycling and composting programs. That's a 185% increase from the pre-program diversion rate! Over a very short period of time, Chilliwack's diversion level has exceeded some other municipalities having programs in place for over a decade.

#### Now with Curbside Program



The City continues to encourage higher diversion rates and participation in the curbside recycling program through information provided in our semi-annual curbside collection guide packages, newspaper advertisements, and special pilot projects. Staff are currently initiating a sticker pilot program with Waste Management whereby residents not placing recycling out for collection alongside their garbage will be 'tagged' with a sticker noting 'We did not see any recyclables placed out for collection today... Why not?"

**Chilliwack Recycles!** Why Waste A Good Thing? We Did Not See Any **Recyclables Placed Out For Collection Today. Why Not?** Your residence is part of the City curbside recycling program, and as such we are expecting you to participate. We want to help you join. It's easy! .... Just place your household recyclables at the curb in a clear blue plastic bag or in a container with a WE RECYCLE sticker. To request a sticker or get more information on what can be recycled: call the City Engineering Dept. at 604-793-2907 or visit www.Chilliwack.com/recycling or refer to your collection guide. The cost for the recycling service is included in the program fee. City of Chilliwack

Bylaw 29

Staff believes this motivational tool is the first pilot program of its kind in the Lower Mainland.

#### **Higher Diversion by Design**

**Optional service levels offered** – **User-pay system** - The new curbside collection program services all single family and duplex dwellings (including strata-titled homes) with a weekly base service level of one (1) container or bag of garbage (maximum 121L or 25kg/55lbs) and unlimited recycling. Chilliwack is <u>one of only two</u> communities in the region with a one-can base level of service. It is also the only municipality in the province that <u>offers subscription service within a curbside collection program</u>. By applying the concept of a 'user-pay' system, the program is designed to reward residents who make the effort to produce less garbage through recycling. Residents using the base level service of <u>one</u> container of garbage per week will save approximately \$40 per year over the family producing two containers per week.

The City's program also offers weekly yard trimmings collection on a user pay system. Some municipal programs fail to provide yard waste collection. The majority of other municipalities having yard waste service make payment a compulsory part of their programs, whether the resident participates or not. To provide flexibility and convenience, the City's yard waste collection service can be subscribed for in two-month increments. Learning from other municipalities' challenges, our program only allows yard trimming collection in compostable bags or reusable containers, thus avoiding problems and costs associated with de-bagging plastic bags.

**Comprehensive Single-Stream Recycling -** Commingled (single-stream) collection of recyclables was chosen for the new curbside program to increase convenience for residents and encourage higher participation and waste diversion rates. The majority of municipalities in British Columbia require their residents to source separate, and blue boxes limit the volume of recyclables residents are able to place at the curb. The 'no sorting' system is considered an improvement over previous practices. More importantly, it provides the ability to add new recycling streams. Research has shown that single-stream recycling programs are more cost-efficient than source separated, resulting in lower costs for residents. This system provides for faster collection, decreases the number of trucks required, maximizes the capacity of trucks, and guarantees that each one always carries a full load back to the recycler/transfer station.

With the City's new program, recyclables are all placed together, with loose co-mingled materials and/or bluebag options available to Chilliwack residents. There was no requirement to purchase new containers *or* bluebags, and residents could continue to use any existing recycling containers they were accustomed to. The ability to continue to utilize existing containers as recycling and yard trimmings cans (decaled with an official 'We Recycle' or 'Yard Trimmings' decal) is an efficient and environmentally responsible way of setting materials out for collection; they are reusable, inexpensive and last for years under normal use.

A goal of the program was to encourage the maximum number of recyclables possible. Accepting items that are not accepted in most other curbside programs, such as pizza boxes and plastics beyond #1, 2, 4, and 5, increases the amount of recyclable material diverted from landfill, thereby delaying the anticipated closure of the facility.



The recyclable materials are processed at a 'state-of-the-art' central processing plant. Due to its highly advanced infrastructure, it can sort and process over 50 different paper grades. <u>The use of this facility, with its economies of scale, and stability regardless of market conditions, allows Chilliwack to have the most comprehensive recycling program within the region; collecting the greatest number of recycling streams offered by a municipal system.</u>

**Senior bi-weekly rate** - Understanding that many Chilliwack residents are seniors who generate less waste and are on fixed incomes, the City provided a 'Senior's Service' option. Any Chilliwack resident 65 years of age or older is entitled to request bi-weekly (every other week) collection. This senior's discount through a municipal collection program is <u>the only one of its kind in the province</u>.

**Exemptions -** Certain provisions were made under the Solid Waste Collection and Disposal Bylaw to allow some residents a unique ability to be exempted from the curbside program under a few specific circumstances. The City's program, offering exemptions of this magnitude, is the only one of its kind in the province. These circumstances are limited to four specific conditions, the most common of which being duplication of waste services. That is, if a resident owns a business and/or a farm and has entered into a commercial contract, an exemption may be requested for the garbage collection portion of the program. Since a main goal of the curbside program was to reduce illegal dumping, one of the requirements for exemption is proof that a commercial waste contract is in place. Over 500 businesses and/or farms take advantage of this exemption from redundant waste collection and disposal costs.

**Christmas tree composting -** The City created contractual requirements with Waste Management to ensure all curbside collection residents would be able to place discarded Christmas trees for composting alongside their curbside garbage on their regular collection day for the two weeks following New Year's Day. Approximately 26 tonnes of Christmas trees were collected in 2006 and 2007. The ability to place their Christmas trees at the curb instils the message that composting is easy. <u>The City of Chilliwack is one of the only municipalities in B.C.</u> providing this convenient service.

**Multi-Family Recycling** - Building on the success of Chilliwack's curbside residential program, the City's focus turned to Multi-Family Dwellings (MFDs = apartments, condos, mobile home parks and townhouse-type dwellings of triplexes and greater). The intention was to provide the same level of service and diversion opportunity that was afforded all single-family dwellers. To that end, the City amended the Solid Waste Bylaw to require that all MFDs had a contract with a private hauler for recycling collection, equivalent in scope to the City program by January 1, 2006. Owners were required to provide contractual proof recycling was provided in order to avoid a \$200 ticket.

Many other municipalities are plagued with low MFD participation in recycling. Of the 350 Multi-Family Dwelling complexes in the City of Chilliwack (representing 8,086 units), only 15 (3.7% of MFD units within the City) are non-compliant. Staff are currently following up with these properties to ensure compliance.

### 2. Having applicability and transferability to other UBCM members

Adopt-a-River – In addition to the City's successful Adopt-a-Road program (covering 29 adopted sections and

over 60 km of road), the City of Chilliwack has partnered with a group of local fishermen, the Chilliwack Vedder River Cleanup Coalition, to host group river cleanups once every 3 months. This City developed program allows volunteering groups to 'adopt' sections of the river for quarterly litter control in order to restore and preserve the environmental sustainability of the Chilliwack/Vedder River. For each cleanup event, the City of Chilliwack provides garbage bags, free tipping at the Bailey Landfill, and collection service for large items, such as appliances, which are too bulky or heavy for the volunteer cleanup groups.

Recently, the program expanded to add an additional 20 sections in the Fraser Valley Regional District's riparian zone upriver. The City of Abbotsford also joined the partnership (in April 2007), and are expecting to sign up adoptees for their own sections of the Vedder Canal shortly. Both the FVRD and the City of Abbotsford are using the template registration materials, logos and signage the City originally created.

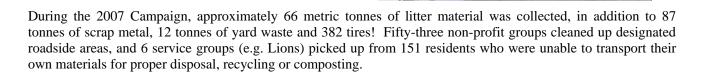
Each clean-up event receives a minimum 50 participants, with BC River's Day 2006 bringing in over 200! Each cleanup collects approximately 1 - 4 tonnes of material, for a 2006 annual total of 7,800 kg of waste collected along 40 km of the Chilliwack/Vedder River's riparian areas.

Spring Pitch-In Campaign - The Spring Pitch-In Community Clean up program runs every year for two

weeks in April/May in coordination with the National Pitch-In campaign.

The 2006/2007 Programs were expanded to include the following events:

- The Annual Citywide Garage Sales;
- Free metal disposal at Bailey Landfill; •
- Residential collection of bulky items between five and seven local service groups participate, collecting spring-cleaning debris from residents for donations and free tipping at the Bailey Sanitary Landfill or the City's Parr Road Green Depot.
- Non-profit group clean up of roadways throughout the City Up to sixty groups participate in an area litter collection program and receive \$100 grants for their efforts.









**Citywide Garage Sale** – The Citywide Garage Sale is a one-day annual event the City initiated in 2006 to encourage the reuse and recycling of furniture, appliances, electronics and other household items that are normally disposed of into the landfill. It was designed to coincide with Earth Day and the City of Chilliwack's annual Spring Pitch-In Campaign. It promotes a cooperative venture that uses community and individual involvement to create an increased awareness of waste reduction in the City. The event is an all-round win. Residents benefit from the City's promotion of the event and any proceeds they raise, non-profit agencies benefit from leftover donations of reusable household goods, and the City and environment benefit from reduced waste and extended landfill life.

Promotion of this new program runs in concert with the Spring Pitch-In campaign, making cost-effective use of the existing media budget by running advertisements jointly. The website is also an incredibly valuable promotional tool, providing residents with up-to-the minute new sale registrations. Residents were able to call the City to register their sale, or log on to the City website to sign up themselves. Residents were asked to indicate materials they would be selling from a drop down list, in order that treasure hunters could search those items/ sale addresses only. On the day prior to the event the City provided an on-line list of garage sale locations in addition to detailed maps. It also enabled a search by specific item and the ability to download maps specific to City area.

In the first and second years of this event, an overwhelming 130 – 135 residents signed up to take part! Approximately 700 hits were received on the City website for the event, indicating major community interest. The City of Chilliwack is the only municipality in the Lower Mainland promoting reuse and recycling through this type of event.

**Household Hazardous Waste Day** - This one-day event held in October provides an opportunity for residents to bring their hazardous household materials to the Public Works Yard for proper disposal or recycling free of charge. <u>The City of Chilliwack is one of only two municipalities in the Lower Mainland providing this service for its residents.</u>



For the past two years, the City contracted Genesis Recycling to collect electronic waste during the Household Hazardous Waste (HHW) event for recycling. Electronics will not be collected again as the Provincial Stewardship Program for Electronics is set to take over recovery of these materials in August 2007. The City of Chilliwack has supported HHW/E-waste collection events in neighbouring communities through the provision of Tenders, Requests for Quotations, and personal experience.

With the expanded e-waste component, the program diverted approximately 35 tonnes of materials from approximately 600 cars in 2005 & 2006, keeping many hazardous waste substances out of our landfill and sewers.

Waste Reduction Week - Waste Reduction Week is an annual event held in communities across Canada each



**K** - Waste Reduction Week is an annual event held in communities across Canada each October to raise public consciousness about waste and its environmental and social ramifications. Chilliwack joined this annual event in 2006, launching the following components from October 14 – 21: Household Hazardous Waste Day, a new Retail Education Program, a new Elementary School Program, and a new Business Waste Reduction Program.

To raise awareness of the City's inaugural Waste Reduction Week (WRW) and associated activities, a media campaign was implemented on the local radio station, in the local newspaper, and on the City website. The advertisements and website announced WRW events and included tips on waste reduction, as well as acknowledged participants (i.e. stores participating in the Retail Education Program).

The City of Chilliwack's first annual Waste Reduction Week celebration was considered a huge success! Twelve elementary classes at six schools participated in recycling workshops. The hour-long presentations were tailored to provide information about Chilliwack's curbside recycling program, with activities that helped kids recognize what items are recyclable versus garbage. Additionally, twelve local retailers displayed selected waste reduction tips on shelf cards throughout their stores, and 11 stores participated in the Paint Sticker Program designed to educate residents on proper paint/paint can recycling.



#### ICI Recycling – Green Business Award

The Green Business Award was introduced during Waste Reduction Week to demonstrate the City's interest in recognizing local businesses showing leadership in environmental practices. The City created a toolkit for the Industrial, Commercial and Institutional (ICI) Sector, to assist businesses with conducting waste audits and identifying ways to reduce, reuse or recycle. Recyclable materials such as paper products, metal and plastics were still observed in ICI loads delivered to the Bailey Sanitary Landfill, indicating there was room for improvement.

Recently, the City started actively recruiting businesses to participate in this initiative, and letters were sent to over 30 of the largest businesses within the community. City staff are offering to assist local businesses by reviewing current practices, identifying specific recycling options, and determining if there's a greener way to operate. To promote the ICI Waste Reduction Program and Green Business Awards, City staff presented program information to businesses at the Chamber of Commerce September 2006. The inaugural awards will be presented during Waste Reduction Week in October 2007.

### 3. Improving public accountability and awareness of local government

#### **Curbside Program - Pre-implementation Public Consultation**

Public consultation on this program took place in two stages. Stage one, up to contract award, involved receiving feedback from the community and local haulers servicing the community. Consultation with the haulers announced the program and utilized the haulers' expertise to draft the RFP document. The public was provided information through various means and asked for feedback through surveys (telephone and written) and public information open houses. The two local newspapers provided coverage, and information was also provided on the City website. This was followed by an educational stage to smooth program implementation.

Two months prior to program start-up, residents were mailed an introductory leaflet and a welcoming mailout package informing the City had joined with Waste Management to collect recycling and garbage from all single family and duplex dwellings. During the first year of service, bi-monthly newspaper ads continued to promote and inform residents about the program.

#### **Recycling Goal**

Under the goal 'Be Good Stewards of the Environment', The City of Chilliwack identified the objective to **Encourage Recycling**. The 'measure to be used' was an increase in the diversion rate for recycling. Council had an expectation that results be quantified, and were pleased to see the target for 2006 be surpassed by 6%! The 2006 recycling rate increased to 36%, from a previous goal of 30%. Council's expectations include a progressive increase in diversion, with new targets set at 37% by 2007, 38% by 2008, and 39% by 2009.

### **City Recycling Policy**

In an effort to maximize waste diversion at City facilities, as well as lead by example when encouraging other organizations to increase recycling and waste reduction efforts, City of Chilliwack Council adopted a recycling policy for all City-owned facilities in October 2006. The City's aim was to promote waste reduction in the business sector and ensure we set the example for the community. As a result, All City-owned facilities now divert recyclable materials from landfilling to authorized recycling facilities for reuse, recycling and/or proper handling and treatment.

#### **Zero Waste Goal**

More recently Council sent a clear GREEN message to the public and staff with its adoption of a "zero waste" philosophy to minimize the generation of solid waste in the City while maximizing reuse and recycling initiatives. As the Province and the Fraser Valley Regional District have yet to adopt this much needed goal, the City resolved to lead the way, at the same time encouraging our more senior levels of government to join us in this endeavour.

**Promotion of City Waste Reduction Programs** - Environmental Services staff regularly attend local events and shows such as the Chilliwack Home & Leisure Show at Heritage Park the weekend of February 2 - 4, 2007. Staff respond to residents' questions regarding the City's Environmental Programs, and at the most recent event, promoted the new Green Business Awards.



All Environmental Services Waste Reduction Programs are heavily promoted through newspaper advertisements, radio ads, and linkages highlighted on the City of Chilliwack homepage, <u>www.chilliwack.com</u>. This linkage provides the public with convenient and easy access to program specifics.

Additionally, each and every month, the Environmental Services Department ensures space is devoted in 'The Greenheart News' to Environmental Programs and efforts. This full colour back-page of the local newspaper is a wealth of City-specific information and known and noted by all Chilliwack residents.

Additional photos and graphics are enclosed as Attachments for consideration.





Home / City Government / Gr	bals & Objectives - 20	Governm 007	<b>City of Chi</b> ent Services Busir Site Map	
SECTION NAVIGATION	GOALS & OBJ	ECTIVES - 2007		
City Government Greenheart News	Objective	Strategy	Measure	Progress for the Past Year
<ul> <li>Message From the Mayor</li> <li>Chilliwack Council</li> <li>Council Minutes &amp; Agendas</li> <li>Goals &amp; Objectives - 2007</li> <li>Municipal Departments</li> <li>Bylaws (Including Subdivision, Development, and Zoning)</li> <li>Chilliwack Economic Partners (CEPCO)</li> <li>Chilliwack Municipal Airport</li> </ul>	the	Protect the waterways.	Effluent meets or exceeds Provincial standards.	Continues to meets standards.
	environment.	Protect water course riparian areas.	Consider scientifically determined stream setbacks in all new development applications.	Established Development Permit Area #11. Ensured all RAR standards met.
<ul> <li>City Crest and Flag</li> <li>City Projects</li> <li>Committees</li> <li>Contacts</li> <li>Cultus Lake Park - Governance Options</li> <li>Elections</li> </ul>		Encourage <u>recvcling</u> .	Diversion rate for recycling items increased to 37% by 2007, 38% by 2008, and 39% by 2009.	Recycling rate increase to 36% in 2006. Surpassed expectations by 6%.
<ul> <li>Employment Opportunities</li> <li>Environmental Services</li> <li>Notices</li> <li>Other Governments in the Chilliwack Area</li> <li>Press Releases</li> <li>Reports</li> <li>Transportation/Bus Schedules</li> </ul>		Promote a "zero waste" philosophy to minimize the generation of solid waste in the City while maximizing reuse and recycling initiatives.	Amount of solid waste being generated per capita.	New initiative.

www.chilliwack.com

### **POLICY DIRECTIVE NO. A-15**

SUBJECT: <u>RECYCLING POLICY</u>		
APPROVAL DATE:	LAST REVIEW DATE:	October 2, 2006
REFERENCE:		

#### A. <u>GENERAL:</u>

- 1. Whereas the City has implemented the following programs, all of which have been supported and approved by Mayor and Council:
  - (a) A Residential Recycling Collection Program, servicing all single-family dwellings and duplexes;
  - (b) A Multi-family Recycling Program, requiring all dwellings not served by the Collection Service to contract with a private hauler for recycling services;
  - (c) An annual Household Hazardous Waste Collection Day, ensuring toxic residential materials are handled in an environmentally responsible manner;
  - (d) An annual Waste Reduction Week, including a provision for a Business Waste Reduction Program and Green Business Award; and
  - (e) A landfill ban at the Bailey Sanitary Landfill, restricting and prohibiting the disposal of any recyclables identified under the "Solid Waste Collection and Disposal Bylaw 2003, No. 2976".

### B. <u>POLICY:</u>

- 1. All City-owned facilities will continue to implement and maintain recycling programs to divert recyclable materials from landfilling to authorized recycling facilities, where such facilities exist and where such diversion is feasible.
- 2. Materials will be diverted for reuse, recycling and/or proper handling and treatment in compliance with all applicable Federal and Provincial laws and regulations.

# GARBAGE



### **Base Service Level of Garbage Collection Service includes** One (1) Container or Bag weekly.

Oversize and/or over weight containers will not be collected (over 121L or 25kg/55lbs).

Garbage containers must have a tight lid, 2 handles for lifting, be leak proof, and must be clean to avoid attracting pests.

NO building/demolition materials, recyclables, vard trimmings, uncontained animal waste, animal carcasses, rocks/dirt/sod, biomedical/pathological waste, car parts/ batteries/tires, household paint/chemicals/hazardous materials, oils, unwrapped ashes/sawdust or other particulate waste.

# **PLEASE BE AWARE OF** VEEKLY SERVICE LIMITS!





### SERVICE PRICE SCHEDULE

**Base Service Level** 



#### **Subscription Services**

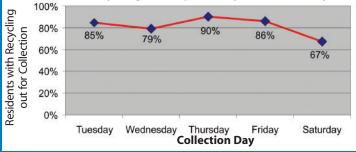


**RECYCLING** -**No Limits** • No Sorting See inside for further details...

# \*GREAT JOB CHILLIWACK\* -

Our residents are recycling at an overall rate of 82%, according to a recent participation audit. Thursday collection found 90% of residents placing recycling out for collection alongside their waste. Excellent!

#### **Recycling Participation by Collection Day**



# TAG-A-BAG





Island Market (Fairfield Island)

42221 Yarrow Central Road

6398 Sumas Prairie Road

51276 Yale Road East

Greendale Market (Greendale)

Rosedale Value Market (Rosedale)

10142 Killarney Drive

Yarrow Shell

Attach Tag-a-Bag Stickers to extra bags of garbage and yard trimmings above the weekly limit.

Extra Garbage or Yard Trimmings that does not display a Tag-A-Bag sticker will not be picked up.

Yard Trimming Tag-a-Bag stickers are to be used by Yard Trimmings subscription customers only.

### Tag-a-Bag stickers are available at the following locations:

Save on Foods 6014 Vedder Road

Save on Foods (Chilliwack) 46020 Yale Road

City of Chilliwack Finance Dept. 8550 Young Road

Broadway Supermarket 46604 - 1st Ave

Kim's Grocery and Gas Bar 46909 Yale Road East

## For collection and/or missed pick-up, call:

**Waste Management** 1-800-774-9748

Remember to ask for your Tracking Number

For change in subscription level or address call: **City of Chilliwack Finance Department** 604-792-9498.

For general curbside collection information call: **City of Chilliwack Engineering Department** 604-793-2907 or www.chilliwack.com



### COMPOSTING



FREE Residential Pumpkin Composting! Drop off your Halloween pumpkins, free of charge, at the Parr Road Green Depot, November 1 - 10, 2007 Monday to Saturday, 8:00am to

5:00pm. Note: Limit of 6 pumpkins per vehicle.

**Residents with Yard Trimmings Subscriptions** may place pumpkins in with their yard trimmings for curbside collection.

### -HOUSEHOLD HAZARDOUS-**WASTE DAY** Saturday - October 13, 2007 9:00am to 3:00pm

Please bring your residential household hazardous waste to the City of Chilliwack Civic Services Centre, 8300 Kiernan Drive, located behind the RCMP off Airport Road between 9:00am and 3:00pm on Saturday October 13, 2007. Hazardous wastes are not accepted at the Bailey Sanitary Landfill. The following materials

are collected during the event:

- Pesticides
- Insecticides
- Herbicides
- Used motor oil
- Antifreeze
- Transmission fluid
- Car batteries
- Household batteries
- Dark room chemicals
- Thinners
- Furniture stripper
- Turpentine
- Rust remover
- Parts cleaners Degreasers

• Furniture polish

Wood preservatives

Spot removers

Drain openers

cleaners

Solvents

Pharmaceuticals

Oven/toilet bowl

pool chemicals

Bleach & swimming

Concentrated acids

- Brake fluid
- Propane fuel tanks
- Old fluorescent light
- ballasts



# City of Chilliwack **CURBSIDE** FALL COLLECTION **GUIDE 2007**



#### CHRISTMAS IN JUNE FOOD DR June 5-16, 2007

Waste Management will collect vour food donation at the curbside, marked with a festive ribbon, for those in need.

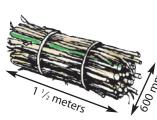
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Application form must be filled out in order to receive this service. Now only a 2 month minimum subscription required.

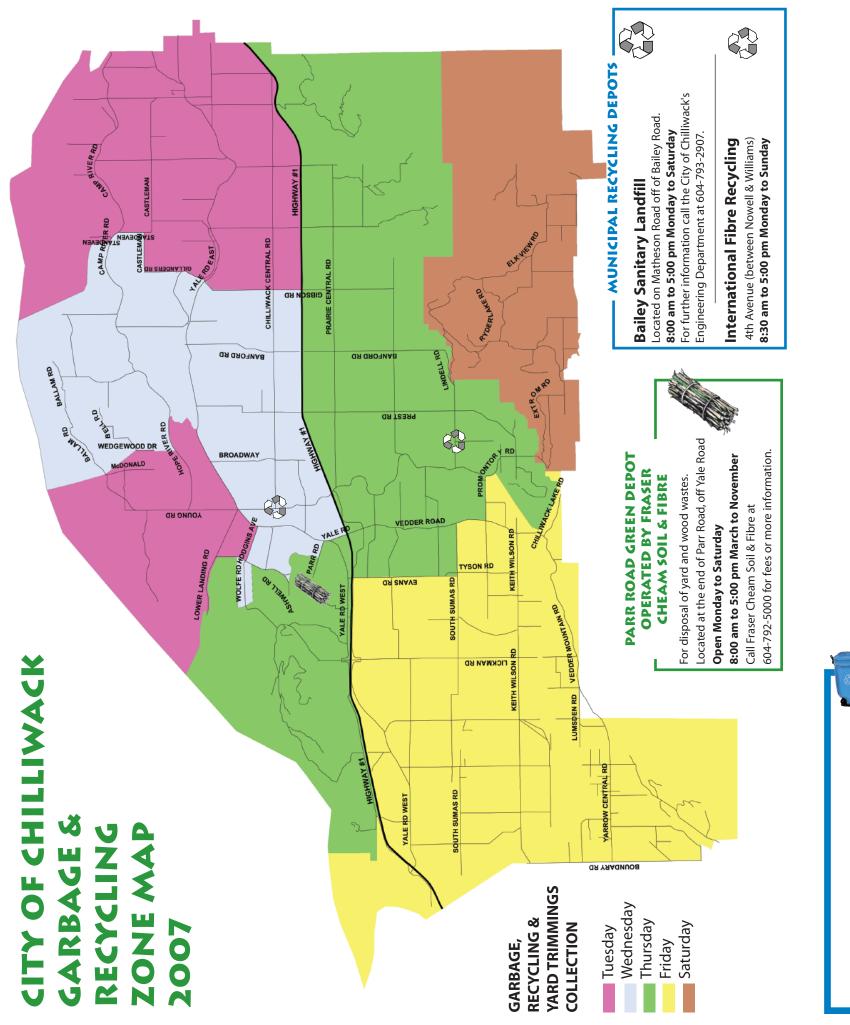






Please note: 1 container per week or 2 kraft biodegradable bags to a max. weekly weight of 30 kgs. Any additional Yard Trimmings require a Tag-a-Bag Sticker. YARD TRIMMINGS IN PLASTIC BAGS WILL NOT BE COLLECTED

ACO	CEPTED		EPTED				
(living or d ✓ Grass Clipy ✓ Plant trime ✓ Tree & Hec ✓ Sod	lead) X P bings 1 nings X R Ige prunings X T X A which ward materials W	<ul> <li>X Garden hoses/flower pots</li> <li>X Prunings over 10 cm/4 in diameter or 1.5 m/5 ft in length</li> <li>X Rocks, Dirt, or Tree Stumps</li> <li>X Treated or Painted Wood products</li> <li>X Animal waste</li> <li>X Wire or synthetic fibre rope or string</li> <li>X Food Waste</li> </ul>					
Yard Trimmings	1 container per week or 2 kraft biodegradable bags to a max. weekly weight of 30 kgs	or	Additional \$5.35 per month				
Additional Yard Trimmings	1 container per week or 2 kraft biodegradable bags to a max. weekly weight of 30 kgs	or	Additional \$4.14 per month				



	CITY OF CHILLIWACK GARBAGE & RECYCLING CALENDAR 2007																			
	R SE Tu Wa Th Fri		ARE OUT BY 7AM ARE OUT BY 7AM The three (3) material types (i.e. garbage, yard trimmings, and recyclables) will be collected by three separate trucks.																	
	JUNE 2007 JULY 2007 AUGUST 2007																			
SUN	MON	TUES	WED	THURS	FRI	SAT	SUN	MON	TUES	WED	THURS	FRI	SAT	SUN	MON	TUES	WED	THURS	FRI	SAT
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16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24
<sup>23</sup> / <sub>30</sub>	24	25	26	27	28	29	28	29	30	31				25	26	27	28	29	30	
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Residential - ONE DAY ONLY- Household Hazardous Waste Day -

**No Limits • No Sorting RECYCLABLE** ✓ Newspaper with inserts ✓ Cardboard ✓ Junk Mail / Flyers  $\checkmark$  School or Office Paper ✓ Cereal Boxes / Pizza Boxes ✓ Phone Books / Catalogues

- ✓ Any Products Made of 100% Paper
- ✓ All Household Plastic Containers with Approved Codes on the

Bottom  $\triangle \triangle \triangle \triangle \triangle \triangle$ 

**Glass Bottles / Jars** 

- **Tin / Aluminum Cans**
- ✓ Milk Jugs / Tetra-Paks
- ✓ Pop / Water / Juice Bottles

# 

Christmas in June Food Drive -



**NON-RECYCLABLE** 

- **×** Plastic Bags **X** String X Wax Cardboard / Paper \*\*Styrofoam\*\* X **X** Gift Wrap / Tissue Paper X Wood or Building / Demolition / **Renovation Materials** X Motor Oil Containers **X** China / Ceramics (Plates & Cups) **X** Light Bulbs **X** Aerosol / Paint Cans
  - X Plastic Not Marked with Approved Codes

# FREE Christmas Tree Composting!

FREE CHRISTMAS TREE COMPOSTING FOR ALL CURBSIDE COLLECTION RESIDENTS BETWEEN JANUARY 2 - 13, 2007! Place your tree at the curb for pick-up on your regular collection day!

### For Non-Curbside Residents: FREE DROP-OFF AT PARR ROAD GREEN DEPOT Fraser Cheam Soil & Fibre Ltd. will accept Christmas trees from residents for composting at no charge. Drop-off your Christmas tree during regular hours (8:00 am - 4:30 pm, Monday to Saturday) from December 27 until January 13, 2007.

\*\*Please remember, Christmas trees will be composted. Trees in plastic bags, flocked trees or trees with tinsel or ornaments will <u>NOT</u> be collected or accepted for composting\*\*



Call City Hall for more information at 604-793-2907 or visit our web site at www.chilliwack.com/environment

# PUBLIC NOTICE Multi-Family Recycling

All Chilliwack Multi-family Dwellings (townhouses, apartments, condominiums, and mobile home parks) are now required by the Solid Waste Collection and Disposal Bylaw to contract with a private hauler for onsite recycling services. Materials collected for recycling should include: all paper products (newspapers, cardboard, junk mail, catalogues), all household plastic containers (# 1 - #7), glass bottles and food cans.

### The deadline for providing recycling services to Multi-family residents was January 1, 2006

Residents not being provided this opportunity by their strata council, owner or property manager should notify the City Engineering Department at 604-793-2907.

Multi-family Dwellings <u>with access</u> for individual collection can apply for inclusion in the City's Curbside Collection Program for garbage and recycling. Applications and the Bylaw are available on the City's website at <u>www.chilliwack.com</u> or through the Engineering Department at City Hall.



City of Chilliwack

# HELP US KEEP OUR RIVERS CLEAN

We are looking for volunteers to help clean the backs of the Vedder River.

DATE:Saturday, January 14, 2006TIME:9:30 am (Registration 9:00 - 9:30 am)PLACE:Great Blue Heron Nature Reserve(Located at South end of Sumas Prairie Rd on Vedder River dyke)



## A Big Thank You to Both... OUR SPONSORS

Fisheries and Oceans Canada Great Blue Heron Nature Reserve Tim Hortons Barton Insurance Brokers Vedder River Inn Chilliwack Dart & Tackle Fishing with Rod.com

### AND OUR CURRENT ADOPTERS

#### City of Chilliwack Area

Fraser Valley Salmon Society Chance Alternate School First Fairfield Scouts Allan Family Slesse Middle School Andersen/See Families Chilliwack Vedder River Cleanup Coalition Seals Families Huber-Wood Family CUPE 458 Purple Hayes School of Kayaking Chilliwack Society for Community Living

#### Fraser Valley Regional District Area

Chilliwack River Valley Ratepayers Association Abby Therapeutic Services, Inc. Vedder Resource Fraser Valley Regional District Screaming Reels.org Clegg Family and Friends of Allison Pools Pacific Development Pathways Ltd. Chilliwack Fish and Game Protective Association



# SPRING PITCH-IN CAMPAIGN

# Saturday April 14 to Saturday April 28

## Here's 4 easy ways you can participate!

# 1. HAVE A GARAGE SALE! "Let's keep stuff out of the landfill by reusing it, reselling it or giving it away!"

The Citywide Garage Sale will be held April 14<sup>th</sup> from 8:30 a.m. to 1:30 p.m. Anyone can participate - just have a garage sale! Multi-family dwellings (apartments, townhomes) are encouraged to join the neighbours by participating as a group with a neighbourhood sale.

Log on to chilliwack.com/garagesale or call the City Engineering Department at 604-793-2907 to register your sale by April 11<sup>th</sup> for increased advertising and attendance. Download a map of all sale locations the day before - and find out where other reusable treasures can be found!

# 2. Do you have large, bulky items or spring cleanup debris? ...and no truck to transport them to a municipal disposal or recycling site?

Local non-profit community groups will pick up your items for a contribution of \$20 - \$35 (depending on size of load). Yard and/or wood waste and recyclable material must be separated from other waste for composting and recycling. All materials should be placed at the roadside for collection. For more information or to register for pick-up, contact Engineering at 604-793-2907 by April 11<sup>th</sup>.

# 3. Do you have non-reusable appliances around the house - ready to be recycled?

**FREE OF CHARGE - RESIDENTIAL ONLY -** the City will accept scrap metal at the Bailey Sanitary Landfill for the two PITCH-IN weeks. The following rules apply: NO commingling metals with other waste or recyclable materials, NO materials originating from industrial operations, NO motor



vehicle bodies or farm implements.

# 4. How about helping out with the cleanup of a public place?

Local non-profit groups will be cleaning up our community by collecting litter along roadways, riverbanks, parks, dykes and other public places. Please contact Engineering at 604-793-2907 if your group is interested! SPRING PITCH-IN CAMPAIGN

# **CITYWIDE GARAGE SALE**

# Saturday, April 14, 2007 at 8:30 a.m. - 1:30 p.m. Visit these locations tomorrow for sale items!

Note: This list is as of midnight Wednesday and may not reflect cancellations or late additions.

# NORTH OF THE HIGHWAY

<ul> <li>46123</li> <li>37-46689</li> <li>46790</li> <li>9245</li> <li>45385</li> <li>10515</li> <li>10522</li> <li>45235</li> <li>45422</li> <li>8851</li> <li>8856</li> <li>10188</li> </ul>	1ST AVE 1ST AVE ADANAC AVE ASHWELL RD BARTON AVE BELL RD BELL RD BERNARD AVE BERNARD AVE BERYL ST BERYL ST BEVERLEY DR	<ul> <li>46071</li> <li>9620</li> <li>9608</li> <li>8539</li> <li>10212</li> <li>9032</li> <li>10152</li> <li>10163</li> <li>9650</li> <li>46607</li> <li>45925</li> <li>8585</li> </ul>	CLARKE DR COOK ST CORBOULD ST CRAMER DR CRYSTAL DR DARWIN ST FAIRVIEW DR FAIRVIEW DR FORD RD FRASER AVE HENLEY AVE HOWARD CRES	<ul> <li>45543</li> <li>105-45900</li> <li>2-45900</li> <li>45916</li> <li>46435</li> <li>46373</li> <li>9311</li> <li>9603</li> <li>9623</li> <li>9635</li> <li>43081</li> <li>9468</li> </ul>	LEWIS AVE LEWIS AVE LEWIS AVE LEWIS AVE MAPLE AVE MARGARET AVE MCNAUGHT RD MENZIES ST MENZIES ST MENZIES ST OLD ORCHARD RD PAULA CRES	<ul> <li>10027</li> <li>45435</li> <li>45235</li> <li>45240</li> <li>8690</li> <li>8700</li> <li>45618</li> <li>45823</li> <li>45855</li> <li>20-8881</li> <li>27-8881</li> <li>37-8881</li> </ul>	SHAMROCK DR SPARTAN CRES TRUTCH AVE TRUTCH AVE VICARS ST VICARS ST VICTORIA AVE VICTORIA AVE VICTORIA AVE WALTERS ST WALTERS ST WALTERS ST
• 10515	BELL RD	• 9032	DARWIN ST	• 46373	MARGARET AVE	• 8700	VICARS ST
• 45235	BERNARD AVE	• 10163	FAIRVIEW DR	• 9603	MENZIES ST	• 45823	VICTORIA AVE
• 45422	BERNARD AVE	• 9650	FORD RD	• 9623	MENZIES ST	• 45855	VICTORIA AVE
• 8851	BERYL ST	• 46607	FRASER AVE	• 9635	MENZIES ST	20-8881	WALTERS ST
• 8856	BERYL ST	• 45925	HENLEY AVE	• 43081	OLD ORCHARD RD	• 27-8881	WALTERS ST
• 10188	BEVERLEY DR	• 8585	HOWARD CRES	• 9468	PAULA CRES	• 37-8881	WALTERS ST
• 8978	BROADWAY	• 45400	JACKSON ST	• 8475	PIPER CRES	45455	WELLINGTON AVE
• 9019	BROADWAY	• 45480	KIPP AVE	• 46853	PORTAGE AVE	● 45825	WELLINGTON AVE
8716	BUTCHART ST	• 107	LANDING DR	• 46879	PORTAGE AVE	• 9562	WOODBINE ST
• 46234	CESSNA DR	• 46190	LARCH AVE	• 46684	RAMONA DR	• 46357	YALE RD
• 1-51010	CHWK CENTRAL RD	• 46051	LARTER AVE	• 10815	REEVES RD	• 50708	YALE RD
• 3-46055	CLARKE DR	• 45356	LENORA CRES	• 46302	RIVERSIDE DR		

# SOUTH OF THE HIGHWAY



Log on to the City's website (chilliwack.com/garagesale) to download a map of all sale locations or sort your search by specific category (e.g. crafts, baby items, etc.). Maps are also available for pick-up at the City Hall reception desk until 4:30 pm today.

To donate any leftover useable clothing and household items after the sale, visit these locations:

City of Chilliwack

- Alan's New To You 2604-792-3096;
- Chilliwack Hospital Auxiliary 2604-793-9222;
- MCC Thrift Shop 2604-823-4344; or
- Big Brothers Renewcrew 2 1-866-521-4393.



# The following items can be recycled free of charge year-round at the listed locations:

**Waste motor oil, oil filters and used plastic oil containers** (1 to 30 litre size) are now recycled at designated return collection points. For more information, contact the British Columbia Used Oil Management Association at 1-866-322-8662 or visit the web sit at www.usedoilrecycling.com.

**Old paint, solvents, flammable products and pesticides** may be dropped off during regular operating hours at the Chilliwack Bottle Depot (45934 Trethewey Avenue), off Young Road. All products must be in their original containers and must be for residential use only.

**Pharmaceuticals** - Under the Medication Return Program, ALL unused or expired medications can be taken back to your pharmacy for safe disposal.



# Household Hazardous Waste Day & Electronics Recycling

## Saturday, October 14 - 9:00 am to 3:00 pm

### **Acceptable Waste:**

Pesticides, insecticides & herbicides Used motor oil, antifreeze & brake/ transmission fluid Car & household batteries Dark room chemicals Thinners/Turpentine Furniture stripper Rust remover Furniture polish & wood preservatives Spot removers Pharmaceuticals Oven/toilet bowl cleaners & drain openers Bleach & swimming pool chemicals Concentrated acids Solvents Degreasers Propane fuel tanks Old fluorescent light ballasts **Computer & Electronics:** Monitors, CPUs & Keyboards Scanners, Printers & Faxes Photocopiers Cellular Phones

\*PLEASE NOTE: NO TELEVISIONS ACCEPTED (See reverse for details)

**FREE FOR RESIDENTS ONLY -** (Limit 3 electronic items per household)

### ONLY RESIDENTIAL WASTE ACCEPTED

\*

Year-round **FREE** dropoff is available for recycling and proper disposal of leftover household paints, flammable liquids, pesticides and gasoline at the Chilliwack Bottle Depot on Trethewey Ave

WE DO NOT ACCEPT RADIOACTIVE MATERIALS, EXPLOSIVES OR DRYWALL

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# Waste Reduction Week October 14 - 21

Thanks to the following schools/classes for taking advantage of the FREE elementary school recycling workshops! We appreciate your initiative!

**Thank You!** 

Evans Elementary - Ms. Kean's Class - Grade 5

Little Mountain Elementary Ms. Janz's & Ms. Lawson's Class - Kindergarten

Too

Good

to Waste!

McCammon Elementary - Ms. Drisco's Class - Grade 4

**Promontory Heights Elementary** *Ms. Debruin's & Mrs. Roger's Class -* Grade 4 *Mr. Debruin's & Ms. Banforth's Class -* Grades 4 & 5

**Robertson Elementary** *Ms. Nollette's Class* - Grade 2 *Ms. Teal's Class* - Kindergarten

**Tyson Elementary** *Ms. Egan's Class* - Grade 4

Watson Elementary Ms. Sullivan's Class -Grade 1

To find out how you can contribute, call the Engineering Department at 604-793-2907, or visit www.chilliwack.com/environment.

City of Chilliwack Reduce . Reuse . Recycle

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# **Thank You for Participating in Waste Reduction Week October 14 - 21, 2006**



Be a part of our **NEW** program for our Green **City!** 

For more information, call us at 604-793-2907 or...

### **Don't Wait for Household Hazardous Waste Day!**

Did you know the following items can be recycled free of charge year-round at the listed locations?

Waste motor oil. oil filters and used plastic oil containers (1 to 30 litre size) are now recycled at designated return collection points. For more information, contact the British Columbia Used Oil Management Association at 1-866-322-8662 or visit the web site at www.usedoilrecycling.com.

Old paint, solvents, flammable products and pesticides may be dropped off during regular operating hours at the Chilliwack Bottle Depot (45934 Trethewey Avenue), off Young Road. All products must be in their original containers and must be for residential use only.

Pharmaceuticals - Under the Medication Return Program, ALL unused or expired medications and/or vitamin supplements can be taken back to your pharmacy for safe disposal.





containers instead of bags and wraps

You'll be keeping your food freshe and your environment cleaner



**ATTENTION Business Owners!** WIN this Award ask us how!



visit www.chilliwack.com/environment

### Thanks also to our participating school classes and businesses!

Look for waste reduction tips on shelf cards throughout these stores:

- Canadian Tire
- Canex Building Supplies
- Cannor Nursery Garden Centre
- Cloverdale Paint
- Fortin's Home Hardware
- General Paint
- ICI Paints
- Liquidation World
- Logan's Home Hardware
- Marketplace IGA
- Minter's Country Gardens
- Safeway
- Save-On Foods



# Waste Reduction Week October 14 - 21



# Introducing ....the

# **Green Business Award**

Win this award and show your civic pride by doing your part to keep our city green! The Green Business Award will be given to the business that shows the greatest overall environmental improvement in our NEW waste reduction program.

To find out how you can contribute, call the Engineering Department at 604-793-2907, or visit www.chilliwack.com/environment.

City of Chilliwack Reduce . Reuse . Recycle